Blackjack™ Cube™ Windows Embedded Standard 7® Recovery Instructions

If you encounter any issues and/or need help while attempting the recovery, please contact Digital Watchdog's Technical Support team at 1-866-446-3595 Option 4.

The following are step-by-step instructions on how to recover your Windows Embedded Standard 7® Blackjack Cube™ NVR:

1. Please commence by powering OFF your NVR.
2. Plug in the USB that was provided in your accessory box into a USB port.
3. Boot the NVR.
4. While the unit is booting, use the "delete" key on your keyboard to enter the BIOS menu.
5. Once you enter the BIOS menu, you will see the screen below;

6. Please enter your password, by default it should be "admin".
7. Once you have successfully entered your password please advance to the "Boot" tab;

8. Select Boot Option #1 "USB Key:UEFI: FLASH DRIVE SM_USB" as your Boot Option.
9. Press the F4 key on your keyboard to save configuration and exit. The following window will appear;
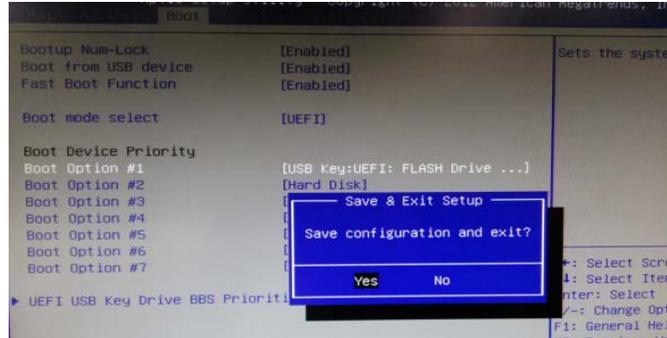
10. Select "Yes" and allow the system to reboot.
11. Once the system has rebooted, the following screen will apper;

12. Please use the "1" key on your keyboard to access Acronis True Image 2014. The following will appear once the system is done loading;
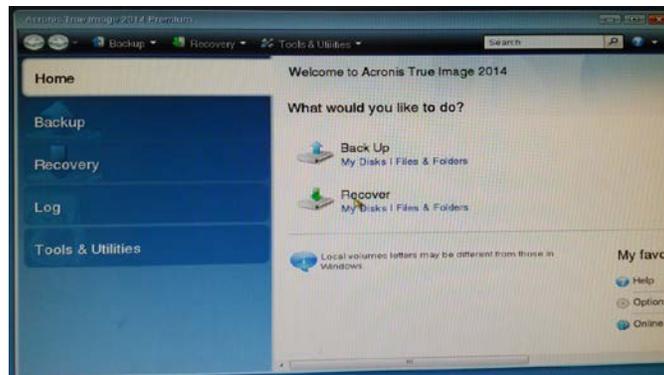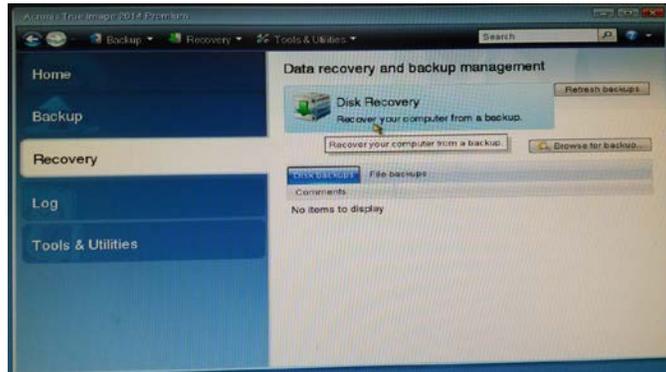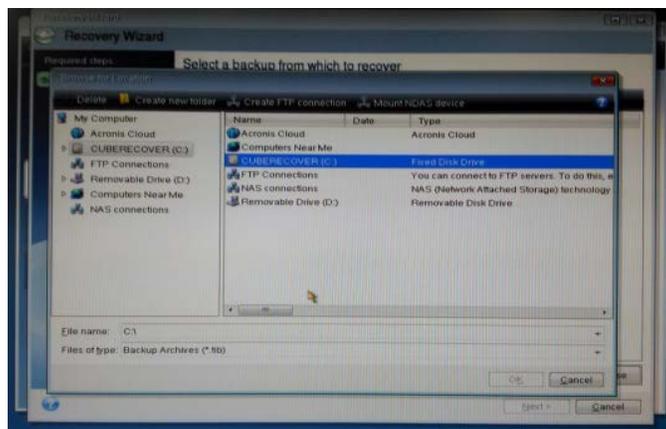
13. Please select the "Recovery" tab on the left menu, then "Disk Recovery"

14. Select a backup from which to recover. Please select the "Browse" option
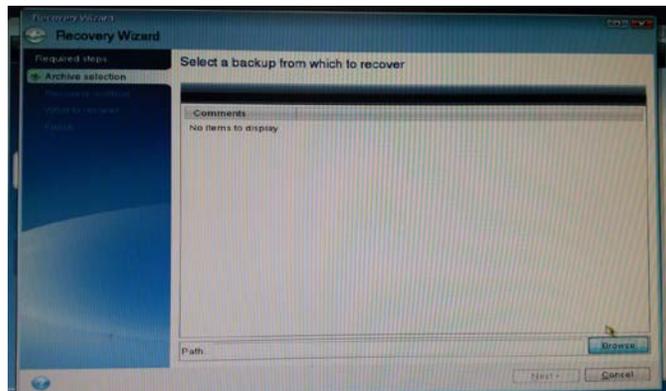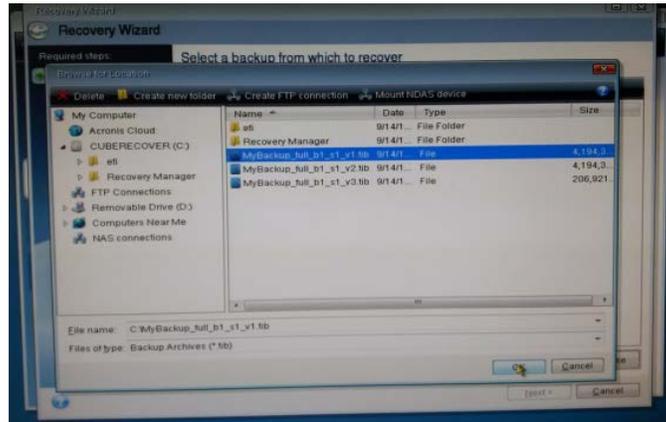

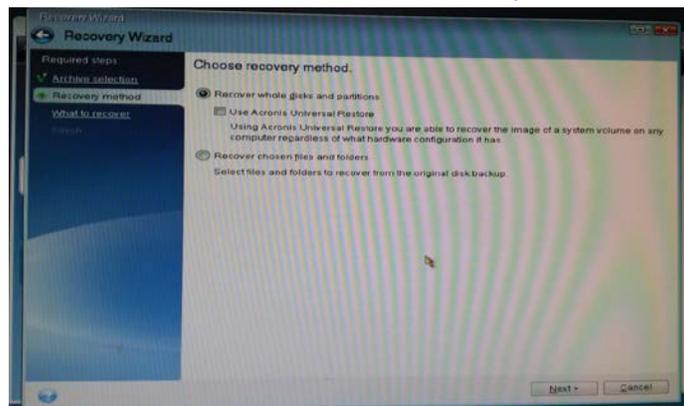15. Double click on "CUBERECOVER";

16. Double click the first "MyBackup" as shown below;

17. It will open the file, please select next;
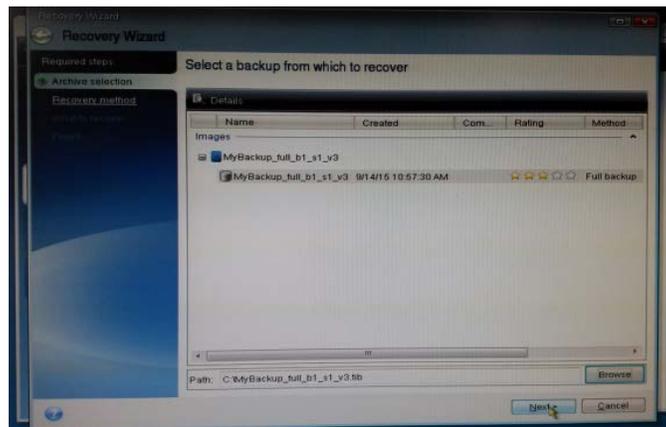
18. You have completed the archive selection, now you must choose the recovery method. Please select "Recover whole disks and partitions" ONLY, then next.

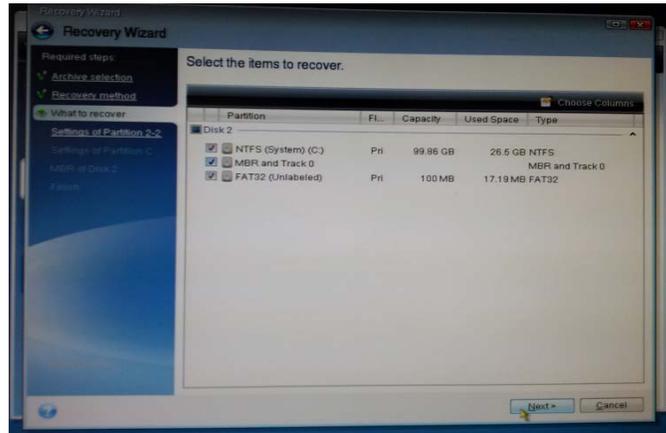19. Choose "What to recover". Check all three partitions as shown below, then next.

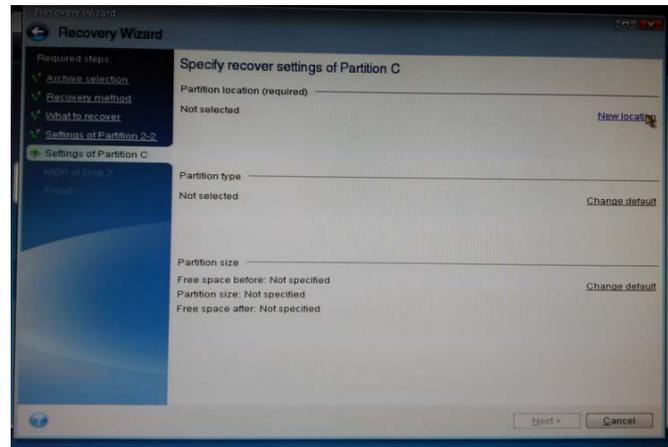20. You will then be asked to Specify recover settings of Partition 2-2, leave as is and select Next;
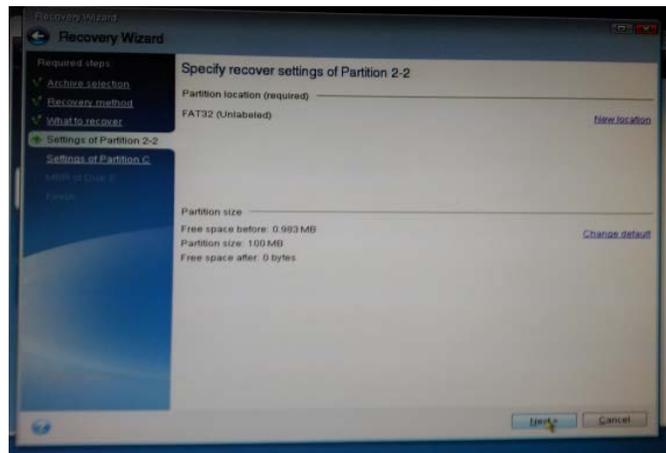
21. You will also be asked to Specify recover setting of Partition C, please select "New Location" as pointed by the mouse;

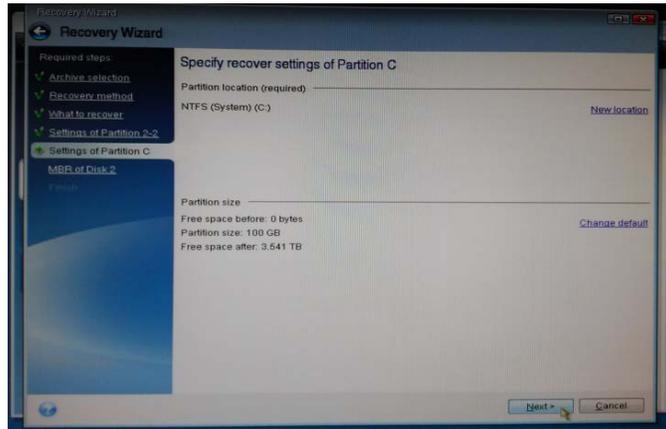22. In the following screen, make sure to select the 100GB partition as well, then Accept;
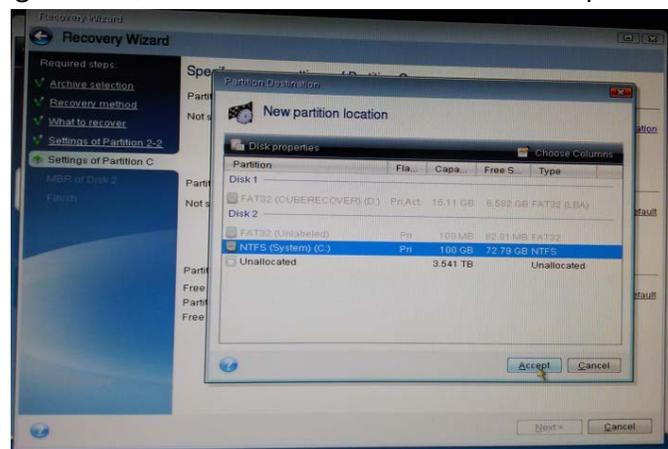
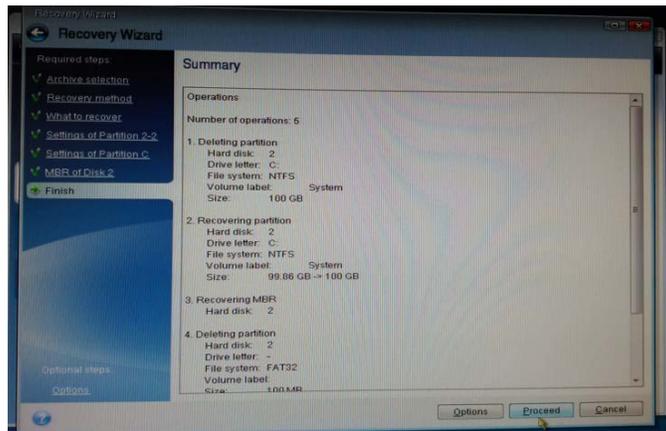23. You will be shown the Partition location and Size. If it matches select Next;

24. Specify target disk for MBR recovery. Select the OS HDD as shown below, then Next;
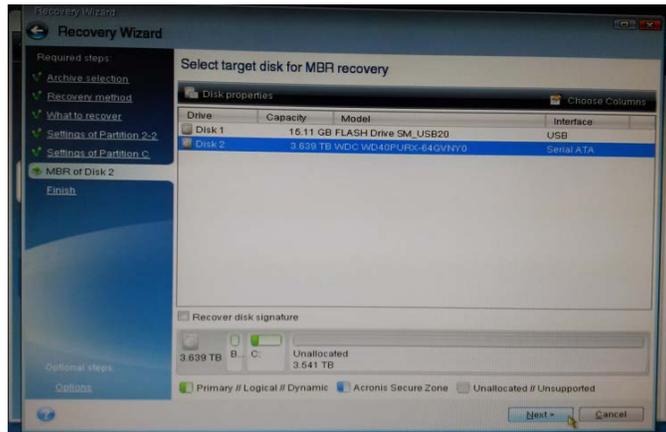
25. A summary of the Recovery will be shown. Select Proceed.

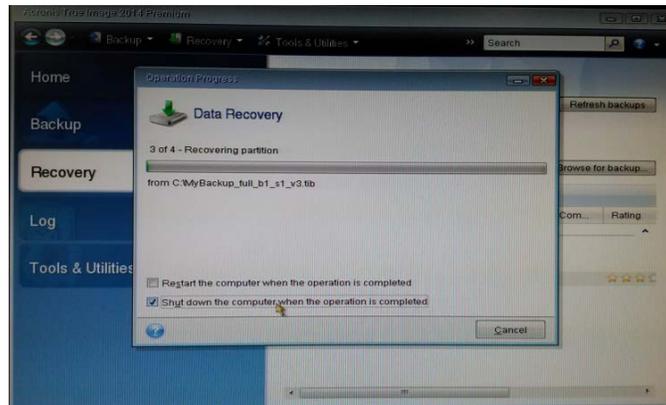26. Your backup will now begin, please select the "Shut down the computer when the operation is completed" and let it finish.

27. Properly reboot the server and repeat step #4 to enter the BIOS again. Change the "Boot Option #1" to Hard Disk: Windows Boot Manager. Use the F4 key to save and quit. You have successfully recovered your NVR to its factory state.
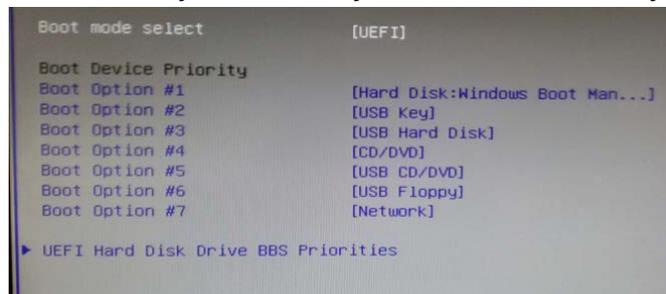
For More Information:
Technical Support
Toll Free: 866.446.3595
Option #4

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